



Pulse Release Notes – 14.05

Watershed Items

Watershed items are the most important changes in the release. They are indicated in the release notes by a gold star 

Projects

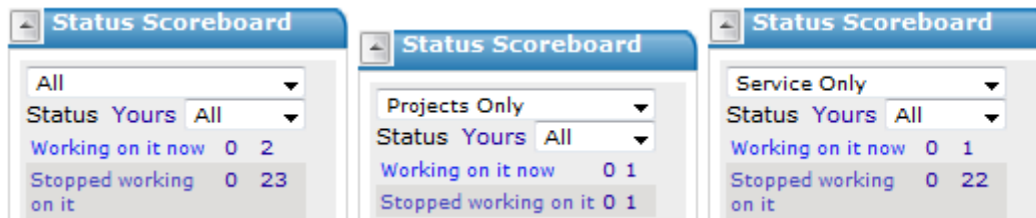
-  Status Scoreboard Separation of Project and Non-Project Service Requests

Projects



Status Scoreboard Separation of Project and Non-Project Service Requests

For installations with Projects activated, the status scoreboard now allows filtering to show only project-generated Service Requests, only non-project-generated Service Requests, or both.



For your convenience, Pulse will remember your selection when you change it.

As before, clicking on the number will take you to that status' (and consultant) scoreboard view, but will now filter as per your selection.

The screenshot shows the Pulse software interface. The top menu bar includes File, Edit, Sales, Service, Scheduling, Inventory, Projects, Financials, Tools, Reports, and Help. The main window title is 'Status Working on it now All Consultants Service Only Show All Pages'. Below the title is a table with the following columns: FireBar, Ref No, Reporting Date, Client, Title, and Description. The table contains one row with the following data: FireBar: No SLA (Age: 00h00m), Ref No: 34005, Reporting Date: 26 May 2014 12:23:04, Client: TEST CLIENT, Title: Please help, I have forgotten my password, Description: Dear Pulse, please can you help me with my password? A red arrow points from the 'Service Only' filter in the left sidebar to the 'Service Only' filter in the main window title bar.